

"A Fresh Start: How iSupportedHousing Helped Joey Rebuild His Life"

iSupportedHousing – Resident Testimonials (Q&A)

1. What challenges did you face before moving to iSupportedHousing?

• "I lived in unsafe accommodation."

2. How has your life changed since moving here?

- "My mental health has improved."
- "I'm showering daily, eating better, and receiving support three times a week."
- "Living here is peaceful, which has really helped my mental health."
- "I finally have somewhere safe and secure to live."

3. What do you like most about living here?

- "Peace and quiet, the best HMO I have ever lived in."
- "It feels perfect, wonderful housing and a supportive community."

4. How would you rate the quality of the housing?

"9.5 out of 10. No issues at all."

5. What kind of support or services have you received?

- "Gained ID thanks to support."
- "Cassie is a brilliant support worker, she's even arranged cooking lessons to improve my diet."
- "The support team checks in three times a week, which makes a huge difference."

6. Would you recommend iSupportedHousing to others? If so, why?



• "Yes, 100%, it's what a home is meant to be: supportive, secure, and safe."

7. Is there anything specific you'd like to thank iSupportedHousing for?

- "Giving me a chance and putting a roof over my head."
- "Providing somewhere safe to live and supporting my mental health."

8. What overall impression would you share about your experience?

- "Wonderful and peaceful, the best housing experience I've ever had."
- "Things are in motion now, there's real support and encouragement to improve my life."